



Complaint Resolution Procedure sub-Committee

GENDER EQUALITY SUB-COMMITTEE#3

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Υποεπιτροπή Επίλυσης Προβλημάτων Complaint Resolution Procedure sub-Committee

Mέλη-Members

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Facts & Actions

- *Any kind of gender-based harassment (verbal, psychological, physical) or discrimination is unacceptable
 - ✓ violates the personal freedom
 - ✓ offends the personal dignity
 - ✓ should be confronted with **zero tolerance** from the research community.
- *The fields of research and higher education are not immune to sexual and gender-based harassment/discrimination. Actions are needed to:
 - ✓ provide information on harassment cases
 - ✓ offer attention and support to victims and witnesses of misconduct
 - ✓ take measures against any kind of discrimination



Mission: **Safe environment** where all individuals can achieve their highest potential.

Our purpose

- *Standardize procedures based on which all complaints that concern gender-based discrimination or intersecting inequalities will be resolved
 - ✓ procedures will consist of well-defined steps that will be available to everyone on the Committee's webpage
 - ✓ All procedures will be established in collaboration with the legal and the human resources officers of FORTH
- * Gain the trust of all FORTH personnel, especially juniors so that everyone feels comfortable to talk and express his / her complaint
 - ✓ Will be done in collaboration with the rest of the sub-committees, e.g. via educational seminars



Until then: You can contact the members of the Complaint Resolution sub-Committee to address gender-related issues.

Procedure and Mechanisms

The policy concerning complaint submission and complaint resolution

Complaint Submission: Informal and formal processes

- Sources on the complaint process (information and advise).
- ❖Complaint Form: details need to be included in it, in writing, etc.
- ❖The support services that can be offered to a complainant.
- *How a complainant's confidentiality is protected, including until what point (if any) a complaint can be made anonymously.
- ❖The rights of the accused person(s).

Complaint Examination

The investigation process, including timeframes.

- ❖How and at what stages of the complaints process the complainant and accused will receive information about the investigation.
- ❖Independency from the governing board of FORTH



